South Staffs Water

Cambridge Water

Draft Wholesale Water Charges Scheme

2027-28

October 2026

Introduction

Relevant contact details

Billing & Settlement Team
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Telephone: 01223 403064 or 01223 403066

Wholesale Service Desk
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Telephone: 0330 123 0116
Phone lines open 9:00 - 17:00 Monday to Friday

Retail Market Team
Email: NHHretailmarket@south-staffs-water.co.uk

Operations 24-hour Supply Line:
South Staffs region: Telephone: 0800 389 10 11
Cambridge region: Telephone: 01223 706050 (select option 3 from the main menu)

Website:
www.south-staffs-water.co.uk
www.cambridge-water.co.uk

Purpose of this document

As a result of the changes made in the 2014 Water Act, business customers are able to switch their supplier and incumbent water companies have a requirement to publish their wholesale charges.

In order to allow retailers sufficient time to develop their retail pricing proposals ahead of the beginning of the charging year, companies also have to publish indicative wholesale charges three months before final charges are published and these are contained within this document. Final wholesale charges will be published in January 2027 and will be updated using the latest information available including the actual November 2026 CPIH.

This charges scheme sets out our wholesale charges to provide water to a retailer. All charges are effective from 1 April 2027 to 31 March 2028, unless otherwise stated.

Retailers should read these charges in conjunction with the terms set out in their wholesale contract for wholesale services.

This document also sets out a list of non-primary charges that would be payable by a water supply or sewerage licensee and wholesale charges for customers on special agreements who are eligible to switch to a retailer. If any interested party wishes to discuss these agreements, then please e-mail wsd@south-staffs-water.co.uk

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Section 1 - Primary Charges Summary Tables

South Staffs Region

Measured Potable

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Meter size 12/15 mm	£/annum	£34.35	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 20/22 mm	£/annum	£34.35	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 30/32/35 mm	£/annum	£34.35	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 40/42 mm	£/annum	£34.35	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 50 mm	£/annum	£34.35	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 54/75/80 mm	£/annum	£188.22	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 100 mm	£/annum	£204.07	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 150/200 mm	£/annum	£256.63	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size >200mm	£/annum	£4,605.96	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Places of worship fixed charge	£/annum	£110.67	MP4_MWMFC	SST Metered Supply Place of Worship Fixed Charge	D7101	Metered Potable Water Meter Fixed Charges
Standard tariff	£/m3	£1.7558	MP1_MWMFC, MP10_MWMFC	SST Standard Metered Potable Water	D7103	Metered Potable Water Block Tariff
Medium User tariff 50 -100 thousand cubic metres per annum	£/m3	£1.6590	DT001_MWBT	SST Discounted Tariff Supply Point Charge	D7103	Metered Potable Water Block Tariff
Medium User tariff Fixed Charge		£3,419.68	DT001_MWSPFC	SST Discounted Tariff Supply Point Charge	D7102	Metered Potable Water Supply Point Fixed Charges
Medium User tariff-Meter size 12/15 mm	£/annum	£34.35	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff -Meter size 20/22 mm	£/annum	£34.35	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 30/32/35 mm	£/annum	£34.35	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 40/42 mm	£/annum	£34.35	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 50 mm	£/annum	£34.35	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 54/75/80 mm	£/annum	£188.22	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 100 mm	£/annum	£204.07	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size 150/200 mm	£/annum	£256.63	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Meter size >200mm	£/annum	£4,605.96	DT002,MWFC	SST Discounted Tariff Meter Standing Charges	D7101	Metered Potable Water Meter Fixed Charges
Medium User tariff - Standard volume	£/m3	£1.6590	DT002_MWBT	SST Discounted Tariff Meter Standing Charges	D7103	Metered Potable Water Block Tariff

Note: Following Ofwat's consultation on the Retail Exit Code (REC) proposing the introduction of a new common tariff band threshold from 0.5Ml per annum 5Ml per annum, we are planning to implement this change for our final 2027-28 charges to be published in January 2027. Our standard charges are the same for all customers up to 50Ml per annum and as such, the change will not result in any bill impact.

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
SST Reservation Tariff 300 thousand cubic metres per day - Summer	£/per m3/day	£335.35	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 400 thousand cubic metres per day - Summer	£/per m3/day	£75.45	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 500 thousand cubic metres per day - Summer	£/per m3/day	£75.48	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 600 thousand cubic metres per day - Summer	£/per m3/day	£75.39	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 700 thousand cubic metres per day - Summer	£/per m3/day	£75.51	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 800 thousand cubic metres per day - Summer	£/per m3/day	£75.45	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 900 thousand cubic metres per day - Summer	£/per m3/day	£75.42	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 1000 thousand cubic metres per day - Summer	£/per m3/day	£129.49	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff >1000 thousand cubic metres per day - Summer	£/per m3/day	£132.39	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 300 thousand cubic metres per day - Winter	£/per m3/day	£224.79	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 400 thousand cubic metres per day - Winter	£/per m3/day	£50.64	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 500 thousand cubic metres per day - Winter	£/per m3/day	£50.55	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 600 thousand cubic metres per day - Winter	£/per m3/day	£50.61	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 700 thousand cubic metres per day - Winter	£/per m3/day	£50.52	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 800 thousand cubic metres per day - Winter	£/per m3/day	£50.58	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 900 thousand cubic metres per day - Winter	£/per m3/day	£50.64	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff 1000 thousand cubic metres per day - Winter	£/per m3/day	£86.80	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff >1000 thousand cubic metres per day - Winter	£/per m3/day	£88.71	RT001_MWCapChg, RT002_MWCapChg	SST Reservation Tariff	D7104	Metered Potable Water Capacity Charge
SST Reservation Tariff Up to 350ML PA	£/m3	£0.7951	RT001_MWDSUVC	SST Reservation Tariff Up to 350ML PA	D7106	Metered Potable Water Daily Standby Usage Volume
SST Reservation Tariff > 350ML PA	£/m3	£0.7776	RT001_MWDSUVC	SST Reservation Tariff Over 350ML PA	D7106	Metered Potable Water Daily Standby Usage Volume
SST Reservation Tariff Up to 350ML PA - Premium Usage Charge	£/m3	£2.2324	RT002_MWDPUVC	SST Reservation Tariff Up to 350ML PA	D7107	Metered Potable Water Daily Premium Usage Volume Charge
SST Reservation Tariff > 350ML PA - Premium Usage Charge	£/m3	£2.2324	RT002_MWDPUVC	SST Reservation Tariff Over 350ML PA	D7107	Metered Potable Water Daily Premium Usage Volume Charge

Unmeasured Water

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Rateable value charge	£/RV	£1.1262	UW1_UWRVPoudage	Unmeasured Water	D7252	Unmeasured Water RV Poundage
Fixed Charge (low consumption)	£/annum	£110.67	UW1_UWRVMinCharge	Unmeasured Water	D7255	Unmeasured Water Fixed Charge
Places of Worship Fixed Charge	£/annum	£110.67	UW5_UWMiscChargeA	Unmeasured Water	D7256	Unmeasured Water Fixed Charge
Swimming Pool Fixed Charge	£/annum	£127.89	UW5_UWMiscChargeB	Unmeasured Water	D7257	Unmeasured Water Fixed Charge
Cattle Trough Fixed Charge	£/annum	£158.19	UW5_UWMiscChargeC	Unmeasured Water	D7258	Unmeasured Water Fixed Charge
Garden tap Fixed Charge	£/annum	£110.67	UW5_UWMiscChargeD	Unmeasured Water	D7259	Unmeasured Water Fixed Charge

Assessed Water

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Assessed - 0 - 50m3	£/annum	£122.14	UW10_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 51 - 100m3	£/annum	£209.93	UW9_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 101 - 150m3	£/annum	£297.72	UW8_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 151 - 200m3	£/annum	£385.51	UW7_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge

Cambridge Region

Measured Potable

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Meter size 12/15 mm	£/annum	£34.35	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 20/22 mm	£/annum	£34.35	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 30/32/35 mm	£/annum	£34.35	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 40/42 mm	£/annum	£34.35	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 50 mm	£/annum	£34.35	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 54/75/80 mm	£/annum	£188.22	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 100 mm	£/annum	£204.07	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Meter size 150 mm +	£/annum	£256.63	MP2_MWMFC, MP20_MWMFC	CAM Standard Metered Potable Water	D7101	Metered Potable Water Meter Fixed Charges
Standard tariff	£/annum	£1.4146	MP2_MWBT, MP5_MWBT, MP20_MWMFC	CAM Standard Metered Potable Water	D7103	Metered Potable Water Block Tariff
Inferential Meter size 80mm	£/annum	£188.22	MP3_MWMFC	CAM Discounted Water and Inferential Standing	D7101	Metered Potable Water Meter Fixed Charges
Inferential Meter size 100m+	£/annum	£256.63	MP3_MWMFC	CAM Discounted Water and Inferential Standing	D7101	Metered Potable Water Meter Fixed Charges
Large User tariff >150 thousand cubic metres per annum	£/m3	£1.1181	MP3_MWBT		D7103	Metered Potable Water Block Tariff
CAM metered Garden Tap - Meter Size 12/15mm	£/annum	£8.63	MP5_MWMFC	CAM Metered Garden Tap	D7101	Metered Potable Water Meter Fixed Charges
CAM metered Garden Tap - Meter Size 20/22mm	£/annum	£17.10	MP5_MWMFC	CAM Metered Garden Tap	D7101	Metered Potable Water Meter Fixed Charges
CAM metered Garden Tap - Meter Size 30mm+	£/annum	£25.81	MP5_MWMFC	CAM Metered Garden Tap	D7101	Metered Potable Water Meter Fixed Charges

Note: Following Ofwat's consultation on the Retail Exit Code (REC) proposing the introduction of a new common tariff band threshold from 0.5Ml per annum 5Ml per annum, we are planning to implement this change for our final 2027-28 charges to be published in January 2027. Our standard charges are the same for all customers up to 50Ml per annum and as such, the change will not result in any bill impact.

Unmeasured Water

Description	Unit		CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Fixed Charge	£/annum	£36.45	UW2_UWFixedCharge, UW3_UWFixedCharge	Unmeasured Water	D7251	Unmeasured Water Fixed Charge
Rateable value charge	£/RV	£0.0829	UW2_UWRVPoundage, UW3_UWRVPoundage	Unmeasured Water	D7252	Unmeasured Water RV Poundage
Zero RV Fixed Charge	£/annum	£35.47	UW4_UWFixedCharge	Unmeasured Water	D7251	Unmeasured Water Fixed Charge
Student Rooms	£/annum	£151.31	UW6_UWMiscChargeA	Unmeasured Water	D7256	Unmeasured Water Fixed Charge
Mixed Properties	£/annum	£168.37	UW6_UWMiscChargeB	Unmeasured Water	D7257	Unmeasured Water Fixed Charge

Assessed Water

Description	Unit	Charge	CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Assessed - 0 - 50m3	£/annum	£105.08	UW14_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 51 - 100m3	£/annum	£175.82	UW13_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 101 - 150m3	£/annum	£246.55	UW12_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge
Assessed - 151 - 200m3	£/annum	£317.28	UW11_AWFixedCharge	Assessed Water	D7201	Assessed Water Band Charge

Metered Non-Potable Water

Description	Unit		CMOS Tariff Code	CMOS Tariff Name	CMOS Charge Element	CMOS Charge Element Name
Non-potable Volumetric Charge	£/annum	£1.2732	NP002_MWBT	CAM Non Potable Water 2	D7153	Metered Non-Potable Water Block Tariff

Charges applied when no supply – South Staffs and Cambridge Region

	A: Fixed and vol charges	B: No charges apply	C: Volume charges only
Vacancy Charging Method Water			X
Temporary Disconnection Charging Method Water	X		

Section 2 - Primary Charges Supporting Information

Leakage allowances

The non-household charges outlined in Section 1 do not apply to vacant measured non-household properties. However, if meter readings record consumption at the property, normal charges will apply. Unmeasured vacant properties are also not charged.

Special Agreements

We set out the wholesale charges for customers on special agreements who are eligible to switch to a retailer overleaf. If any interested party wishes to discuss these agreements then please e-mail wsd@south-staffs-water.co.uk

Code (Defined)	Comment	Allowance (m3)	Applicable Wholesale volumetric Rate	Number of Customers
AW001	Fixed Volume Allowance	24	1.7558	1
AW002	Fixed Volume Allowance	40	1.7558	2
AW003	Fixed Volume Allowance	56	1.7558	5
AW004	Fixed Volume Allowance	60	1.7558	8
AW005	Fixed Volume Allowance	64	1.7558	1
AW006	Fixed Volume Allowance	68	1.7558	3
AW007	Fixed Volume Allowance	70	1.7558	1
AW008	Fixed Volume Allowance	72	1.7558	3
AW009	Fixed Volume Allowance	76	1.7558	4
AW010	Fixed Volume Allowance	84	1.7558	1
AW011	Fixed Volume Allowance	88	1.7558	3
AW012	Fixed Volume Allowance	92	1.7558	2
AW013	Fixed Volume Allowance	94	1.7558	1
AW014	Fixed Volume Allowance	96	1.6590	1
AW015	Fixed Volume Allowance	96	1.7558	4
AW016	Fixed Volume Allowance	100	1.7558	2
AW017	Fixed Volume Allowance	101	1.7558	1
AW018	Fixed Volume Allowance	104	1.7558	1
AW019	Fixed Volume Allowance	108	1.7558	2
AW020	Fixed Volume Allowance	112	1.7558	1
AW021	Fixed Volume Allowance	120	1.7558	4
AW022	Fixed Volume Allowance	128	1.7558	2
AW024	Fixed Volume Allowance	140	1.7558	2
AW026	Fixed Volume Allowance	144	1.7558	3
AW027	Fixed Volume Allowance	146	1.7558	1
AW028	Fixed Volume Allowance	148	1.7558	1
AW029	Fixed Volume Allowance	152	1.7558	1
AW030	Fixed Volume Allowance	158	1.7558	1
AW031	Fixed Volume Allowance	160	1.7558	1
AW032	Fixed Volume Allowance	164	1.7558	2
AW033	Fixed Volume Allowance	176	1.7558	2
AW034	Fixed Volume Allowance	180	1.7558	2
AW035	Fixed Volume Allowance	184	1.7558	1
AW036	Fixed Volume Allowance	192	1.7558	1
AW037	Fixed Volume Allowance	196	1.7558	2
AW038	Fixed Volume Allowance	200	1.7558	2
AW039	Fixed Volume Allowance	208	1.7558	1
AW040	Fixed Volume Allowance	216	1.7558	1
AW041	Fixed Volume Allowance	220	1.7558	1
AW043	Fixed Volume Allowance	233	1.7558	1
AW044	Fixed Volume Allowance	236	1.7558	1
AW045	Fixed Volume Allowance	240	1.7558	1
AW046	Fixed Volume Allowance	244	1.7558	1
AW047	Fixed Volume Allowance	248	1.7558	1
AW048	Fixed Volume Allowance	250	1.7558	1
AW049	Fixed Volume Allowance	256	1.7558	2
AW050	Fixed Volume Allowance	264	1.7558	1
AW051	Fixed Volume Allowance	276	1.7558	1
AW052	Fixed Volume Allowance	288	1.7558	1
AW053	Fixed Volume Allowance	296	1.7558	1
AW054	Fixed Volume Allowance	328	1.7558	1
AW056	Fixed Volume Allowance	348	1.7558	1
AW057	Fixed Volume Allowance	350	1.7558	1
AW058	Fixed Volume Allowance	368	1.7558	2
AW059	Fixed Volume Allowance	372	1.7558	1
AW060	Fixed Volume Allowance	376	1.7558	1
AW061	Fixed Volume Allowance	392	1.7558	1
AW062	Fixed Volume Allowance	434	1.7558	1
AW063	Fixed Volume Allowance	436	1.7558	1
AW064	Fixed Volume Allowance	440	1.7558	1
AW065	Fixed Volume Allowance	444	1.7558	1
AW066	Fixed Volume Allowance	452	1.7558	1
AW067	Fixed Volume Allowance	500	1.7558	1
AW068	Fixed Volume Allowance	528	1.7558	2
AW069	Fixed Volume Allowance	544	1.7558	1
AW070	Fixed Volume Allowance	612	1.7558	2
AW071	Fixed Volume Allowance	660	1.7558	1
AW074	Fixed Volume Allowance	905	1.7558	1
AW075	Fixed Volume Allowance	956	1.7558	1
AW077	Fixed Volume Allowance	1164	1.7558	1
AW078	Fixed Volume Allowance	1364	1.7558	1
AW080	Fixed Volume Allowance	1816	1.7558	2
AW081	Fixed Volume Allowance	5508	1.7558	3
AW082	Fixed Volume Allowance	232	1.7558	1
AW083	Fixed Volume Allowance	344	1.7558	1
AW084	Fixed Volume Allowance	792	1.7558	1
AW085	Fixed Volume Allowance	836	1.7558	1
AW086	Fixed Volume Allowance	1088	1.7558	1
AW087	Fixed Volume Allowance	1536	1.7558	1
AW088	Percentage Volume Allowance	2%	1.7558	1