

Water Meter Relocation Policy

Moving your water meter isn't standard DIY. Checks need to be carried out to make sure everything is working as it should.

It's illegal to tamper with a water meter, so make sure you speak to us before moving it.

If your meter is currently internal, and is being moved within your property, you can either ask us to move it, or arrange for a water industry approved plumber to carry out the work. We will then need to inspect the work (charges below - survey). If further work is required, there may be a charge for this.

The table below shows the charges.

Note that if there is a leak while your plumber is working on the meter, we are not liable for any damage incurred.

For all other meter location moves, South Staffs must do this. We will initially carry out a survey, to assess where the meter can be relocated to. In some cases, we may not be able to move your meter (for example, if your water supply pipe feeds several properties).

Household						
SST	Monday - Friday Daytime		Monday - Friday Evening		Weekend	
	Total	Abortive charge	Total	Abortive charge	Total	Abortive charge
Survey	£45.56	£45.56	£57.55	£57.55	£64.45	£64.45
Internal - External 25mm (Boundary box required)	£257.66	£45.56	£332.75	£57.55	£375.99	£64.45
Internal - External 32mm (Boundary box required)	£334.27	£45.56	£409.36	£57.55	£452.60	£64.45
Internal - External (Boundary box not required)	£61.71	£45.56	£79.02	£57.55	£88.99	£64.45
Internal - Internal	£100.18	£45.56	£130.20	£57.55	£147.47	£64.45
External - Internal	£100.18	£45.56	£130.20	£57.55	£147.47	£64.45
CAM						
CAM	Total	Abortive charge	Total	Abortive charge	Total	Abortive charge
	Survey	£49.21	£49.21	£62.40	£62.40	£69.99
Internal - External 25mm (Boundary box required)	£280.43	£49.21	£363.04	£62.40	£410.60	£69.99
Internal - External 32mm (Boundary box required)	£357.04	£49.21	£439.65	£62.40	£487.21	£69.99
Internal - External (Boundary box not required)	£66.96	£49.21	£86.01	£62.40	£96.97	£69.99
Internal - Internal	£109.28	£49.21	£142.29	£62.40	£161.30	£69.99
External - Internal	£109.28	£49.21	£142.29	£62.40	£161.30	£69.99

To request your meter to be relocated, please call 0345 345 1433 to discuss your options.