

OUR TOP 10 TIPS TO SAVE WATER

Tell us about any leaks you find on underground pipes.

Lag all the pipes and water tanks in your loft and **insulate** outside taps and pipes - to prevent them from bursting.

Repair dripping taps and leaks in pipes.

Don't leave taps running.

Use a **bucket or watering can** when cleaning the car or watering the garden.

Showers use less water than baths (unless you use a power shower).

Fit water savers in your toilets.

Run your washing machine and dishwasher with a **full load** or use the half load button.

Save rainwater in **water butts** and use it in the cool of the evening to water only the plants which need it.

Use a **mulch** on your garden in the Spring to retain moisture in the soil.

Metering

Domestic customers can request the installation of a meter free of charge. For advice and a Meter Options brochure telephone **01223 70 60 50**.

What are we doing?

We are committing money, people and resources to reducing leakage.

- We will help domestic customers find and repair leaks on their underground pipework.
- We will fit a meter free of charge for all domestic customers, where reasonably practical.
- We operate a tap re-washing service.

Further information

We have produced a number of leaflets for your information. Please contact us if you would like copies of any of the following:

Water in the Garden **Water in the Home**
Service Pipe Maintenance **Water Meters**

CAMBRIDGE
WATER
COMPANY

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COMPANY

Contacting Cambridge Water – couldn't be easier.

By phone:

Customer Services and 24 Hour Emergency **01223 70 60 50**

MINICOM (text phone) **01223 40 30 98**

Fax: **01223 21 40 52**

Email: info@cambridge-water.co.uk

Write to:

Cambridge Water PLC, 90 Fulbourn Road
Cambridge CB1 9JN

www.cambridge-water.co.uk

Our offices are open from 08:30 to 17:00 Monday to Friday
excluding public holidays.

Water Efficiency

A guide to efficient use
of water resources

Please keep in a safe place





In this country we use more water than we have ever used before. We take a clean water supply and flushing toilets for granted. We enjoy our baths and showers. Many of us have labour saving, water using devices like automatic washing machines and dishwashers.



Every drop of water we use has been abstracted from its source (in our case that is an underground aquifer), cleaned, treated and piped to our homes or places of work. Every drop we waste has gone through the same process. It all then returns to the ground or goes, via the sewerage system, to the sea.



BUT the environment cannot go on sustaining an unlimited increase in water demand. We need to stem the tide of wastage and we can each do our bit.

Being water efficient doesn't mean being unhygienic it just means being careful with the resources we use; not wasting them.

Use of water in the home

The biggest user of water in the home is the toilet; Did you know that a third of the domestic water supply goes down the toilet?

Cistern devices



Fitting a Hog is quick and easy

Fit a water saving device in the toilet cistern and you can save up to 3 litres of water every time you flush. If your cistern was fitted before 1993 it will probably use 9 litres of water for each flush. It would probably still work effectively with 6 or 7 litres. Fitting a water saving device like a Hippo or a Hog will reduce the capacity of the cistern, thereby reducing the flush.

Many toilets fitted since 1993 have 7 litre flushes. It may not be practical to reduce the flush further but a 1 litre Hog might still be effective.

Telephone **01223 70 60 50** for advice on water saving devices and to order your Hippos and Hogs.



A Hippo

Use of water in the garden



Garden watering accounts for the high demand for water in the summer months. Nearly everyone wants a beautiful garden but we don't need to spend hours watering. We need to be more careful with our watering. Lawns and many other plants will survive with no extra water. Visit our Dry Weather garden at the Cambridge Botanic Garden for ideas on which plants survive best.

Water only when and where necessary. Group similar plants together so that you can water them at the same time. Use water retaining granules in pots and tubs.

Please note: You may only use your sprinkler or other automatic watering system if you have your water supply metered.

Dripping Taps

A running tap will use up to 10 litres of water a minute so don't leave them running unnecessarily. Repair dripping taps. Dripping taps can waste up to 25 litres of water a day.

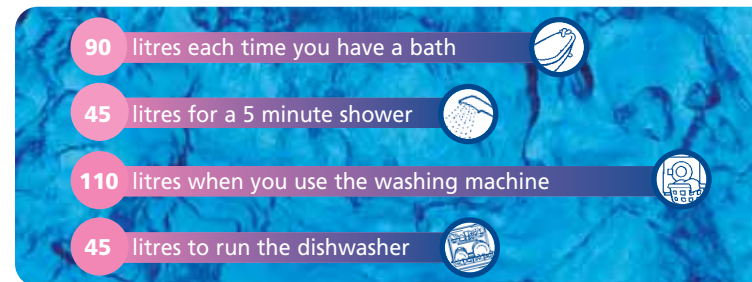
We will re-washer up to 4 dripping taps for a fixed price of £20 (£10 for pensioners). If your tap requires a ceramic disc rather than a standard washer there will be an additional cost. For further details please call us on **01223 70 60 50**.

Washing Machines and Dishwashers

Labour saving devices like washing machines and dishwashers use lots of water. Use them only when you have a full load or, if your machine has one, use the half load button. If you are buying a new machine look out for water efficient models.

How Much Water Do You Use?

Have you any idea how much water you are using every day? On average each person in this country uses 150 litres of water a day.



Why not carry out an audit in your house to see just how much you do use and where the majority of it goes. Telephone **01223 70 60 50** for advice and a copy of our meter options leaflet.

Free service pipe leak detection

You are the legal owner of the supply pipe serving your property and are responsible for the cost of repairing leaks on that pipework. Your supply pipe runs from the boundary of the street in which the main is situated to your property. However, to demonstrate our commitment to the control of leakage we may repair, free of charge, the first leak to underground pipework subject to certain conditions. Please telephone **01223 70 60 50** for further details and a copy of our 'Service Pipe Maintenance' leaflet.